# Leah McNeill, ND

### Ohana Wellness Center 2340 130<sup>th</sup> Ave NE | Bldg D - Suite 200 | Bellevue, WA 98005

# (Please print clearly) PATIENT INFORMATION

| Name:                          |            |               | Bi            | rth Date:     | _//             | Sex: M / F       |
|--------------------------------|------------|---------------|---------------|---------------|-----------------|------------------|
| Marital Status (circle one):   | Single     | Married       | Divorced      | Widowed       | Separated       | Domestic Partner |
| Address:                       |            |               | City/S        | tate:         |                 | Zip:             |
| • Home Ph:                     |            | • (           | Cell Ph:      |               |                 |                  |
| • Email address (print clearl  | y)         |               |               |               |                 |                  |
|                                |            |               |               |               |                 |                  |
| In case of emergency, no       | tify:      |               |               |               |                 |                  |
| • Home Ph:                     |            | _ • Cell      | Ph:           |               |                 |                  |
| • Relationship to Patient (spo | use, fath  | er, mother, e | etc)          |               |                 |                  |
|                                |            |               |               |               |                 |                  |
| Referred by:                   |            |               |               |               |                 |                  |
| Primary Care Provider (Dr.'s I | •          |               |               |               |                 |                  |
| •••••                          |            |               | urance Info   |               |                 |                  |
| PLEASE WRITE THE NAI           | ME OF YO   | OUR INSUI     | RANCE CAR     | RIER _        |                 |                  |
| Your relations                 | hip to the | e Insured (s  | subscriber) c | n the card: S | Self / Spouse / | Child / other    |
| Insurance Plan                 | name (if   | applicable)   |               |               | _               |                  |
| WE NEED TO MAKE A CO           |            |               |               | 0             | =========       |                  |
| By signing below, I declare    |            |               |               |               |                 |                  |
| Patient/Guardian Signate       | ure:       |               |               |               | Today's Date:   | /                |

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#### **PAYMENT POLICY / CANCELLATION POLICY**

It is the patient's responsibility to ensure: 1) their insurance plan covers Naturopathic care and 2) the doctor is contracted in-network provider within their insurance plan. Call the Customer Service Phone # on the back of your insurance card to check your benefits before your first visit.

#### IF NOT COVERED BY YOUR INSURANCE, PAYMENT IN FULL IS DUE AT THE TIME OF SERVICES.

It is then your responsibility to submit claims to your insurance plan for reimbursement of the office fees. This office and your insurance card/company will provide you with the information necessary. Secondary insurance company billing is the patient's responsibility unless doctor is contracted with the secondary insurance company.

**What are my Lab benefits?** Some of the labs used by the doctor include: LabCorp and Diagnos-Techs, Inc. Some labs offer discounts for prepaid labs if no insurance coverage.

It is your responsibility to find out if your insurance is contracted for lab work ordered by the doctor.

I understand that all lab test fees are determined by the lab, and if not covered by patient's insurance, becomes the responsibility of the patient.

#### IT IS YOUR RESPONSIBILITY TO KNOW THE TERMS OF YOUR COVERAGE FOR EACH VISIT INCLUDING:

- 1. Whether Naturopathic services are covered and whether doctor is contracted in-network provider for plan
- 2.If there is a deductible to meet first.
- 3.If a referral is required from your primary care provider? If yes, it is your responsibility to obtain the referral and provide our office with a referral number <u>before</u> your appointment.
- 4.If you have a co-payment, it is due at the time of services.
- 5.If lab tests are covered both the test itself and the facility used are separate practices and bill separately. It is your responsibility to give your insurance info to the labs.
  - We require at least 24-hour notice from you for an appointment cancellation or rescheduling.
     Failure to do so may incur \$65.00 cancellation fee or missed appointment fee up to the cost of the scheduled visit.
  - Arrival by a patient 15 minutes or more after scheduled appointment time may result in cancellation of the appointment and patient may incur a missed appointment fee of \$65.00 up to the cost of the scheduled visit.
  - Patient understands that a cancellation fee or missed appointment fee is not covered by insurance and payment is the sole responsibility of the patient or guardian in the case of a minor and the fee may be charged to card on file.

**Telehealth is healthcare provided by any means other than a face-to-face visit.** In Telehealth services, medical and mental health information is used for diagnosis, consultation, treatment, therapy, follow up, and education. Health information is exchanged interactively from one site to another through electronic communications. Telephone consultation, video conferencing, transmission of still images, e-health technologies, patient portals, and remote patient monitoring are all considered Telehealth services.

- I understand that telehealth involves the communication of my medical/mental health information in an electronic or technology assisted format.
- I understand that telehealth billing information is collected in the same manner as a regular office visit. My financial responsibility will be determined individually and governed by my insurance carriers, and it is my responsibility to check with my insurance plan to determine coverage.
- I understand if Telehealth is not covered by my health plan, I am responsible for the payment.
- I understand that it is clinic policy for patients opting into telehealth visits to have a debit, credit, or HSA card on file. The clinic will charge insurance co-pay, co-insurance, deductible or private pay total. We will send an email receipt upon charge.
- It is my responsibility to make sure payment options for telehealth are up to date and will notify the office of any payment changes.
- I understand and agree that a medical evaluation via telehealth may limit my healthcare provider's ability to fully diagnose a condition or disease. As the patient, I agree to accept responsibility for following my healthcare provider's recommendations-including further diagnostic testing, lab testing, biopsy, or in-office visit.

#### PAYMENT POLICY / CANCELLATION POLICY (continued)

YOU ARE DIRECTLY RESPONSIBLE FOR PAYMENT OF ALL CHARGES INCURRED UNDER OUR CARE.

All Pharmacy items are to be paid for when they are received.

We accept payment by cash, check, Visa, and MasterCard

We charge \$35.00 for returned checks.

We charge \$10.00 fee/month for <u>patient balance portion</u> not paid within 30 days. Delinquent accounts may be sent to a Collections Service for collection.

- I understand that I am responsible for my account balance with Ohana Wellness Center doctors, and account balances may be paid with my card on file.
- I understand that certain procedures (e.g; Myers infusion, etc) may not be covered by your insurance and I understand in such cases, if payment is denied by insurance, I am responsible for payment of such received procedures.
- I authorize release of information to all my insurance companies if requested.
- I authorize my doctor to help me obtain payment from my Insurance if she is contracted.
- I authorize payment direct to my doctor from my Insurance.
- I understand that I am responsible for my account balance with facility used for any lab work.
- I permit a <u>copy</u> of this authorization to be used in place of the original.

| I understand and agree to the above policy. I will abide by its terms. |       |  |
|--|-------|--|
| Name (printed):  | Date: |  |
|  |       |  |
| Signature (parent/guardian if minor)                                   |       |  |

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### **Acknowledgment of Receipt of Privacy Practices (HIPPA)**

| I, ( <b>print name</b> ) provider, do hereby acknowledge receipt, Practices. | · •                       | of the above-mentioned<br>rovider's Notice of Privacy |
|--|---------------------------|---|
| Signature:   | Date:                     |   |
| Authorization to Leave Personal Health In Please check all that apply:       | nformation by Alternate N | Means:  |
| May send an email message:   |                           |   |
| -  | Email address             |   |
| May leave a detailed message on voicemail at home:                           | Home phone number         |   |
| May leave a detailed message on voicemail at work:                           | Work phone number         |   |
| May leave a detailed message on cell phone:                                  | Cellular phone number     |   |
| May leave a detailed message at different location:                          | Phone number & location   |   |
| May leave a detailed message with spouse/partner:                            | Name of spouse/partner    | phone #   |
| May leave a detailed message with other family member:                       | Name & relationship       | phone #   |
| By signing below, I understand and ackn                                      | owledge that this inform  | ation will be kept in my                              |

By signing below, I understand and acknowledge that this information will be kept in my medical record and the above information will be abided by until revoked by me in writing. It is my responsibility to notify my healthcare provider should I change one or more of the telephone numbers listed above.

| Signature: |  | Date: |
|------------|--|-------|
|------------|--|-------|

Dr. Leah McNeill 2340 130<sup>th</sup> Ave NE, Suite D-200 Bellevue, WA 98005 (P) 425-881-2310

| PATIENT NAME: AG   | SE: SEX: M  | F                                     |  |  |
|--|---|---------------------------------------|--|--|
| This history form provides us with infor possible. <b>This is a confidential part of</b> |   | our healthcare needs. F               | Please answer each question as thoroughly as               |  |
| Today's date   |   | When was your                         | last physical exam?  |  |
| Place of birth   |   |                                       | ctor   |  |
| Highest level in school  |   |                                       | erious illnesses, injuries, operations, and                |  |
| Occupation   |   | hospitalizations occurred):           | s you have experienced (include year                       |  |
| Previous occupations   |   |                                       |  |  |
| Hobbies  |   |                                       |  |  |
| Exercise/recreation  |   |                                       |  |  |
| Smoking (type & amount per day)  |   |                                       |  |  |
| If former smoker, date quit  |   | Please list any <b>r</b>              | prescription drugs you are currently taking and            |  |
| Alcohol (type & amount per week)   |   | dosage:                               |  |  |
| Caffeine (type & amount per day)   |   |                                       |  |  |
| Recreational drugs (type & amount per  | r day)  |                                       |  |  |
| Height Weight_   |   |                                       |  |  |
| Date of last dental exam   |   |                                       |  |  |
| Please list all allergies (foods, drugs, er  | vironment) and  | · · · · · · · · · · · · · · · · · · · | nonprescription drugs and supplements you king and dosage: |  |
| allergic reactions to each (hives, difficu   | ulty breathing, etc.)   |                                       |  |  |
|  |   |                                       |  |  |
|  |   |                                       |  |  |
|  |   |                                       |  |  |
|  |   |                                       |  |  |
|  |   |                                       |  |  |
| REASON FOR TODAY'S VISIT   |   |                                       |  |  |
| Please list why you are seeking care an  | ıd (in order of importance                                    | e) the health concerns,               | symptoms, or problems you are experiencing:                |  |
|  |   |                                       |  |  |
|  |   |                                       |  |  |
| Women only:  |   |                                       |  |  |
| •Age period began  | •Do you have pain o   | or cramps?                            | •Type of birth control used                                |  |
| Date of last pelvic exam   | Yes No Sometim  — •Any itching in the v                       |                                       | Number of pregnancies                                      |  |
| Date of last mammogram   | Yes No Sometim  | nes                                   | •Number of full term births                                |  |
| •Date of last period   | Yes No Sometim  |                                       | •Number of preterm births                                  |  |
| •# of days period lasts  | <ul><li>Is your flow heavy?</li><li>Yes No Sometime</li></ul> |                                       |  |  |
| Days between periods   | Pain with intercour   |                                       |  |  |

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| PATIENT NAME:   |        |                  |  |                         | Bellevue            | e, WA 98005 (P) 425-88.                     | 1-2310               |
|---|--------|------------------|--|-------------------------|---------------------|---|----------------------|
| MEDICAL HISTORY                                       |        |                  |  |                         |                     |   |                      |
| Have you ever had the fo                              | llowi  | ng: (Circle "no" | or "yes" or leave blank                          | if uncer                | rtain)              |   |                      |
| <ul><li>Measles</li></ul>                             |        | yes              | <ul><li>Bronchitis</li></ul>                     |                         | yes                 | <ul><li>Kidney disease</li></ul>            | no   yes             |
| <ul><li>Mumps</li></ul>                               |        | yes              | •Asthma  |                         | yes                 | <ul> <li>Urinary tract infection</li> </ul> | no   yes             |
| •Chickenpox   |        | yes              | Hives/Eczema                                     |                         | yes                 | •Hernia                                     | no   yes             |
| •Whooping cough                                       |        | yes              | •Thyroid disease                                 |                         | yes                 | •Hemorrhoids                                | no   yes             |
| <ul><li>Scarlet fever</li><li>Pneumonia</li></ul>     |        | yes<br>  yes     | <ul><li>Diabetes</li><li>Heart disease</li></ul> |                         | yes                 | •AIDS or HIV+ •STDs                         | no   yes<br>no   yes |
| •Tuberculosis   |        | yes<br>  yes     | •Stroke  |                         | yes<br>  yes        | •Substance abuse                            | no   yes             |
| •Date of last chest x-ray                             |        | l Aca            | Mitral valve prolapse                            |                         | yes                 | Blood transfusion                           | no   yes             |
| •Infectious mono                                      |        | <br>  yes        | •High blood pressure                             |                         | yes                 | Bleeding tendency                           | no   yes             |
| <ul><li>Meningitis</li></ul>                          |        | yes              | •Low blood pressure                              |                         | yes                 | Other (Please list)                         | . ,                  |
| <ul><li>Anemia</li></ul>                              | no     | yes              | <ul><li>Arthritis</li></ul>                      | no                      | yes                 |   |                      |
| •Cancer   |        | yes              | <ul><li>Osteoporosis</li></ul>                   | no                      | yes                 |   |                      |
| •Epilepsy   |        | yes              | Hepatitis  |                         | yes                 |   |                      |
| Migraine headaches                                    |        | yes              | •Ulcer   |                         | yes                 |   |                      |
| •Glaucoma   | no     | yes              | •Bowel disease                                   | no                      | yes                 |   |                      |
| FAMILY HISTORY<br>Has any blood relative ha           | nd any |                  | g: (Circle "no" or "yes" onship                  | or leave                | e blank if uncerta  | ain)<br>Relation                            | ıship                |
| <ul><li>Cancer</li></ul>                              | no     | yes              |  | <ul><li>Depr</li></ul>  | ession              | no   yes                                    |                      |
| <ul><li>Tuberculosis</li></ul>                        | no     | yes              |  | <ul><li>Psych</li></ul> | nosis               | no   yes                                    |                      |
| <ul><li>Diabetes</li></ul>                            | no     | yes              |  | •Suicio                 | de                  | no   yes                                    |                      |
| •Heart disease  | no     | yes              |  | •Leuk                   | emia                | no   yes                                    |                      |
| <ul><li>High blood pressure</li></ul>                 | no     | yes              |  | •Migra                  | aine headaches      | no   yes                                    |                      |
| •Stroke   |        | yes              |  | •Obes                   | •                   | no   yes                                    |                      |
| <ul><li>Epilepsy</li></ul>                            |        | yes              |  | ●Thyro                  | oid disease         | no   yes                                    |                      |
| •Allergies  | no     | yes              |  | •Ulcer                  | •                   | no   yes                                    |                      |
| •Anemia   |        |                  |  | •                       | cholesterol         | no   yes                                    |                      |
| •Bleeding tendency                                    |        | yes              |  |                         | ey disease          | no   yes                                    |                      |
| •Asthma   |        | yes              |  | •Glaud                  |                     | no   yes                                    |                      |
| •Chronic lung disease                                 |        | yes              |  | •Gout                   |                     | no   yes                                    |                      |
| •Substance abuse                                      | no     | yes              | <del></del>                                      | •Othe                   | r:                  |   |                      |
| List the present age or th "good," "fair," or "poor." | _      |                  |  | bers of y               | your family. If liv | ing, add whether their hea                  | ılth is              |
| Father  |        |                  | <del></del>                                      | Brothe                  | er(s)               |   |                      |
| Mother  |        |                  |  |                         |                     |   |                      |
| Spouse  |        |                  |  | Son(s)                  |                     |   |                      |
|   |        |                  |  | Daugh                   | ter(s)              |   |                      |

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|  | PATIENT NAME: |  |  |  |  |  |  |  |  |  |
|--|---------------|--|--|--|--|--|--|--|--|--|
|--|---------------|--|--|--|--|--|--|--|--|--|

### **SYMPTOM SURVEY**

| Use the scale below to evaluate any   | symptoms you have experienced within the | e last six (6) months.                |  |  |  |  |  |
|---|--|---------------------------------------|--|--|--|--|--|
| SCALE OF SYMPTOM POINTS:  |  |                                       |  |  |  |  |  |
|   |  | 2 or more times per week), not severe |  |  |  |  |  |
| NEVER or almost never  3 = OCCASIONALLY and is severe  4 = FREQUENTLY and is severe |  |                                       |  |  |  |  |  |
| 1 = OCCASIONALLY (less than 2 times per   | week), not severe 4 – FREQUENTET a       | ariu is severe                        |  |  |  |  |  |
| CONSTITUTIONAL  | HEAD                                     | CARDIOVASCULAR                        |  |  |  |  |  |
| Fever   | Headache                                 | Chest pain                            |  |  |  |  |  |
| Night sweats  | Hair loss                                | Irregular heartbeat/palpitation       |  |  |  |  |  |
| Fatigue (sluggish, tired)   | Ear problems                             | High blood pressure                   |  |  |  |  |  |
| Sleepiness during day   | Ringing in ear                           |                                       |  |  |  |  |  |
| Insomnia  | Post-nasal drip                          | DIGESTIVE                             |  |  |  |  |  |
| Dizziness   | Sinus pain                               | Heartburn/reflux                      |  |  |  |  |  |
| Shortness of breath   | Runny/stuffy nose                        | Abdominal pains/cramps                |  |  |  |  |  |
|   | Sneezing                                 | Constipation                          |  |  |  |  |  |
| EMOTIONAL/MENTAL  |  | Diarrhea                              |  |  |  |  |  |
| Depression  | MUSCULOSKELETAL                          | Gas/bloating                          |  |  |  |  |  |
| Anxiety   | Joint pains/aching                       | Nausea                                |  |  |  |  |  |
| Mood swings   | Stiff joints                             | Vomiting                              |  |  |  |  |  |
| Irritability  | Muscle pain                              | Painful elimination                   |  |  |  |  |  |
| Forgetfulness   | Muscle cramps                            |                                       |  |  |  |  |  |
|   | Arthritis                                | OTHER                                 |  |  |  |  |  |
| SKIN  |  | Restless legs                         |  |  |  |  |  |
| Acne  | URINARY                                  | Feet get cold or numb                 |  |  |  |  |  |
| Rashes, hives   | Pain during urination                    | Legs hurt walking a lot               |  |  |  |  |  |
| Eczema  | Frequent urination                       | Sores on legs not healing             |  |  |  |  |  |
| Bruise easily   | Blood in urine                           | Tingling in the legs                  |  |  |  |  |  |
|   | Incontinence                             |                                       |  |  |  |  |  |
| Describe what you typically eat ea  | ach day:                                 |                                       |  |  |  |  |  |
| Breakfast:  |  |                                       |  |  |  |  |  |
|   |  |                                       |  |  |  |  |  |
| unch:   |  |                                       |  |  |  |  |  |
| Dinner:   |  |                                       |  |  |  |  |  |
|   |  |                                       |  |  |  |  |  |
| nacks:  |  |                                       |  |  |  |  |  |
|   |  |                                       |  |  |  |  |  |

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| PATIENT NAME:         |  |
|-----------------------|--|
|                       | n have been accurately answered. I understand that providing incorrect sponsibility to inform the doctor's office of any changes in my medical status. |
| Patient Signature     | Date   |
| Physician's comment   |  |
|                       |  |
| Physician's Signature |  |